



Calling 9-1-1 Safety Tips

Teach children the following emergency 911 safety guidelines:

- ✓ The National Emergency Number Association reports that 911 covers nearly all of the population of the United States. Check your phone book to ensure that 911 is the emergency number you should use in your area.
- ✓ Call 911 from your home phone or cell phone when there is an emergency that requires immediate assistance from the police, fire department or ambulance.
- ✓ If you call 911 by mistake, do not hang up. Tell the operator that you mistakenly dialed that number. This will let them know that there really isn't an emergency.
- ✓ Whenever an unnecessary call is made to 911, it can delay a response to someone who actually needs it. Calling 911 as a joke is a crime in many places.
- ✓ If you are injured or unable to speak, dialing 911 while still get you the help you need. If you are calling from home, most places have "enhanced 911" so they will know the address from your phone number. Check
- ✓ It's OK to trust the 911 operator. The operator will ask you several questions including: 1. "Where are you calling from? (Where do you live?)", 2. "What type of emergency is this?"
- ✓ The 911 operator will tell you what to do.
- ✓ If your phone isn't working when you have an emergency, go out doors, stay close and in a safe place and tell an adult that you need help.

1-888-WAC-9118
P.O. Box 27070, Littleton, CO 80127
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